

**SYLLABUS**  
**Vocational School of Higher Education**

| Course Code                           | Course Title   |  | Credits  | ECTS Value            |  |
|---------------------------------------|--|--|--|-----------------------|--|
| SKI-203                               | Health Insurance   |  | 2-1-3  | 6                     |  |
| Prerequisite Courses:                 | None   |  |  |                       |  |
| Course Language:                      | Turkish  |  | Course Delivery Mode:  | Face-To-Face          |  |
| Course Type and Level:                | Compulsory / 2nd Year / Fall Semester  |  |  |                       |  |
| Instructor's Title, Name, and Surname |  | Course Hours   | Office Hours   | Contact               |  |
| Lecturer Adem BİLGİN                  |  | 3  | Monday<br>10:00-12:00  | adembilgin@cag.edu.tr |  |
| Course Coordinator:                   | Lecturer Adem BİLGİN   |  |  |                       |  |
| Course Objectives                     |  |  |  |                       |  |
| Course Learning Outcomes              | Upon successful completion of this course, the student will be able to;  |  |  | Relations             |  |
|                                       |  |  |  | Program Outcomes      | Net Contribution                                       |
|                                       | 1  | Explains the basic concepts and terminology related to health insurance.   | 1,2  | 5,5                   |  |
|                                       | 2  | Identifies the main features of the health insurance system implemented in Turkey.                                       | 1,8,9  | 5,4                   |  |
|                                       | 3  | Explains fundamental insurance procedures such as policy, premium, and coverage through practical examples.              | 2,4,7  | 5                     |  |
|                                       | 4  | Identifies the stakeholders involved in health insurance, along with the basic legal regulations and ethical principles. | 3,6  | 5,4                   |  |
|                                       | 5  | Describes current health insurance practices and digital tools using relevant examples.                                  | 5,8,9  | 5                     |  |
| Course Content:                       | The aim of this course is to introduce the types of health insurance, as well as the practices of private and public health insurance. It also aims to provide basic knowledge about processes such as authorization, billing, and payments. In addition, the course seeks to raise students' awareness and understanding of insurance contracts, policy management, and relevant regulations. |  |  |                       |  |
| Course Schedule (Weekly Plan)         |  |  |  |                       |  |
| Week                                  | Topic  |  | Preparation  |                       | Teaching and Learning Strategies                       |
| 1                                     | Introduction to the Course / Syllabus Overview   |  | None   |                       | Lecture, expectation mapping                           |
| 2                                     | Introduction to Health Insurance   |  | Basic reading on the concept of insurance and the historical development of health insurance |                       | Structured lecture, question-and-answer, brainstorming |
| 3                                     | Types of Health Insurance (Mandatory, Private, Supplementary)  |  | Research on the Social Security Institution (SGK) and private health insurance in Turkey     |                       | Lecture, comparative discussion                        |
| 4                                     | Basic Principles in Health Insurance (Risk, Premium, Contract)   |  | Review of examples related to the concept of insurance risk and premium calculation          |                       | Case study, question-and-answer                        |

|    |   |  |   |
|----|---|--|---|
| 5  | Insurance Policies and Coverage   | Examination of a sample insurance policy   | Case analysis, group work                         |
| 6  | Stakeholders and Relationships (Insured, Insurer, Healthcare Provider)        | Preparation of a short report on the rights and responsibilities of health insurance beneficiaries | Role-playing, discussion                          |
| 7  | Claims and Compensation Processes   | Analysis of sample scenarios related to claim notification and compensation procedures             | Scenario analysis, group discussion               |
| 8  | Midterm Exam  |  | Written exam                                      |
| 9  | Midterm Exam  |  | Written exam                                      |
| 10 | Cost Management and Actuarial Practices                                       | Review statistical data on healthcare expenditures   | Lecture, practice, problem solving                |
| 11 | Institutional Structure (Insurance Companies, Agencies, International Models) | Research health insurance institutions in Turkey and worldwide                                     | Comparative discussion, presentation              |
| 12 | Contracts with Healthcare Providers   | Read case studies on billing and authorization processes   | Case analysis, role playing                       |
| 13 | Practical Applicability from the Perspective of Healthcare Providers          | Read case studies on billing and authorization processes (repeat for emphasis)                     | Lecture, practice, problem solving                |
| 14 | Digitalization and E-Health   | Examine E-Nabız and other digital health applications  | Practical examples, brainstorming                 |
| 15 | Industry Insights: Health Insurance Sector Guest Speaker                      | Review examples of insurance policies and compensation claims                                      | Guest Lecturer from the Health Insurance Industry |
| 16 | General review  |  | Structured lecture, classroom discussion          |
| 17 | Final Exam  |  | Written exam                                      |
| 18 | Final Exam  |  | Written exam                                      |

### Course Resources

|                                |   |
|--------------------------------|---|
| <b>Textbook:</b>               | Sağlık Sigortacılığı — Editörler: Fatih Şantaş, Gülcan Şantaş (Nobel Akademik, 2022)<br>Sigortacılık ve Risk Yönetimi – Ali Atlı, 2019.                   |
| <b>Recommended References:</b> | Türkiye Sigorta Birliği (TSB) Raporları-İstatistikleri<br>Health Insurance and Managed Care: What They Are and How They Work – Peter R. Kongstvedt, 2020. |

### Course Assessment and Evaluation

| Activities   | Number | Percentile | Notes |
|--------------|--------|------------|-------|
| Midterm Exam | 1      | %40        |       |
| Final        | 1      | %60        |       |

### ECTS Table

| Content   | Number | Hours | Total       |
|---|--------|-------|-------------|
| Course Duration   | 14     | 3     | 42          |
| Out-of-Class Study  | 14     | 4     | 56          |
| Midterm Exam (Midterm Exam Duration + Midterm Exam Preparation) | 1      | 30    | 30          |
| Final Exam (Final Exam Duration + Final Exam Preparation)       | 1      | 50    | 50          |
| <b>Total:</b>   |        |       | 178         |
| <b>Total / 30:</b>  |        |       | 178÷30=5,93 |
| <b>ECTS Credit:</b>   |        |       | 6           |