

LESSON SYLLABUS (SYLLABUS)
Vocational School

Your lesson Code	Your lesson Ordinary		Credit	ECTS Value	
SKI 207	Quality Management in Healthcare Institutions		(3-0-3)	6	
Front Conditions Courses:	None				
Your lesson Language:	Turkish	Lesson Processing Style:	Face To face		
Your lesson Type And Level:	Compulsory /Fall/Front Licence				
Your lesson Teaching Member's Title, Ordinary And Last name		Lesson The time	Meeting Hours	Communication	
Lecturer Hilal EKİM		3	Monday 10:30-12:00	hilalekim@cag.edu.tr	
Your lesson Coordinator:	Lecturer Hilal EKİM				
Purpose of the Course					
Your lesson Learning Outputs	This lesson successfully completed student;			Relationships	
				Program Outcomes	Net Contribution
	1	Health in institutions quality management with relating to basis concepts, standards And legal regulations definitions.		1,8,9	5,5,5
	2	Quality management principles health in their services its place And importance explains.		1,8,9	5,5,5
	3	Sick security And satisfaction with quality relationship explains.		1,8,9	5,5,5
	4	One health in the institution quality management process constituent analyzes the elements.		1,8,9	5,5,5
Your lesson Content:	In class; total quality management, continually improvement, accreditation systems, sick security, Topics such as performance measurement, patient and employee satisfaction are examined.				
Lesson Contents: (Weekly Lesson Plan)					
Week	Subject		Preparation	Teaching Method And Techniques	
1	Lesson The program Examination		None	Lesson program of examination	
2	Quality The concept of And Basis Principles		About the concept of "quality" short conducting a literature review.	Expression, brain storm	
3	In health Quality The management History		Quality management an article about the history of to be read.	Expression	
4	In health Quality Standards (SKS)		Health Ministry Review of the SKS guide .	Expression, document examination	
5	Accreditation And Certification Processes		JCI And ISO's example in the field of health researching certifications.	Expression	

6	Quality Under the management Continually Improvement	Example application research.	Expression, question and answer
7	Clinical Indicators And Performance Management	One health how the indicator is measured research.	Expression, chart examination
8	Search Exam		
9	Search Exam		
10	Sick Security And Risk Management	Examples of medical errors in healthcare examination.	Expression, case examination
11	Sick And Worker Satisfaction	Patient made in Türkiye satisfaction research examination.	Expression
12	Statistical Quality Tools	Simple One quality investigating how the analytics tool works.	Expression
13	Management And Leadership Size	A successful healthcare manager quality focused researching its characteristics .	Expression, example examination
14	In health Ethic And Quality Relationship Between	In health lived short news or article on ethical dilemmas reading.	Expression, ethic case debate
15	Quality Under the management Current Approaches	In health used new technologies examining the effects on quality .	Expression, argument
16	In health Institutional Accreditation Applications	JCI accreditation in Türkiye area researching a hospital's process .	Expression, case analysis
17	Final Exam		
18	Final Exam		

Lesson For Resources

Lesson Book:	faculty member by prepared presentation
Recommended Sources:	Health Tourism And Applications - Dr. ÇETİN Health Tourism Management - Prof. Dr. Yavuz YILMAZ, Dr. Lecturer Figen UNUTKAN Current research articles

Your lesson Measuring And Evaluation

Events	Number	Contrib ution	Notes
Search Exam	1	40%	Written exam
Final	1	60%	Comprehensive written exam

ECTS Table

Contents	Number	Hour	Total
Course duration	14	3	42

Class Female Study	14	4	56
Midterm Exam (Midterm Exam Duration + Midterm Exam Preparation)	1	35	35
Final Exam (Final Exam Duration + Final Exam Preparation)	1	40	40
Total:			173
Total / 30:			173/30=5.7
ECTS Credits:			6

Past Period Their achievements

